

Sept 9th | County Hall, London

vitalhub
United Kingdom

Urgent Care



Patient Flow Transformation 2025

Patient Flow

Staffing

Elective Recovery

Demand and Capacity

Patient Portals

Outpatients

Perioperative Care

Bridging Digital Innovation and Human Connection

Addressing the critical challenges faced by healthcare staff and highlighting opportunities for innovation to support their vital work.

SHREWD

intouch
with health

Synopsis

BEAUTIFUL
INFORMATION

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Health

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My
Pathway

S12 SOLUTIONS

Hicom

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Premier IT



Patient Flow Transformation 2025

Places
are limited
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Register
Now

About the Event

Bringing Human Connection to a Digital World.

Join us for Patient Flow Transformation 2025, where we explore how the NHS is leveraging digital technologies to transform, accelerate, and integrate care services to enhance patient flow, foster collaboration, and build resilience. This unique event will address the critical challenges faced by healthcare staff and highlight opportunities for innovation to support their vital work.

The NHS is under immense pressure, with healthcare professionals navigating rising patient numbers, stretched resources, and growing backlogs. This burden is taking a toll on their mental health, leading to burnout and compounding workforce challenges. Despite these hurdles, staff remain committed to delivering exceptional care, making it more crucial than ever to support their well-being while improving operational systems.

Key Highlights Include:



Adam Kay, BAFTA-winning TV writer, author, comedian, and former doctor, as our keynote speaker, sharing powerful insights into the mental health demands placed on NHS staff and the importance of breaking down barriers to open conversations.



A deep dive into critical topics such as patient flow, system integration, digital advancements, and practical solutions to alleviate the strain on healthcare workers.



Peer-to-peer learning and best practice sharing among 200 senior NHS leaders and solution experts, providing an interactive space to learn and explore how best to accelerate digital transformation.

Why Attend?



**Patient Flow
& Tracking**



**Discharge Support
& Planning**



**Elective Backlog
Recovery**



**Patient Safety
& Experience**



**Utilising Data
& Technology**



**Remote Care
& Portals**



**Workforce
Management**



**Community Care
& Mental Health**

We will be bringing together around 200 colleagues from within the NHS to connect, collaborate, inform, and share experiences of digital transformation and innovation to enhance patient flow.

You will have the opportunity to interact with peers, share insights, and discuss your challenges with our solution provider teams during dedicated networking sessions.

Learn how NHS organisations are leveraging a comprehensive range of digital tools, combined with innovative ideas and 'outside the box' thinking, to transform healthcare delivery. Key topics will include streamlined integration of care services to enhance patient flow across urgent, emergency and elective care.

This year's event will also cover critical areas such as addressing the growing need for optimised staff scheduling, the vital role community care plays in creating seamless pathways for patients, and discussions highlighting how digital transformation is improving access to mental health services, enhancing early intervention, and supporting holistic care for patients.

Join us to discover how digital innovation, collaborative problem-solving, and forward-thinking strategies are driving transformative change across the NHS.





Patient Flow & Tracking

Utilising Data & Technology

Discharge Support & Planning

Elective Backlog Recovery

Community Care & Mental Health

Remote Care & Portals

Last year's Event

On Wednesday 17th of July 2024, VitalHub UK hosted its third annual Patient Flow Transformation 2024 (PFT24) conference at etc.venues County Hall, Westminster, London. Overlooking the Parliament of Westminster, St Thomas' Hospital and the London Eye, this year's conference sought to take centre stage in the UK healthcare conversation. With more than 180 delegates, 9 industry partners and 25 leading NHS speakers, we set out to deliver an interactive and insightful agenda, whilst also covering the key challenges currently faced by our audience. However, at the very heart of this year's conference, was the patient.

Our focus was to get back to the basics of why we all do what we do. To bring human connection to a digital world. To tell the stories that matter, the stories that make a difference, and remind us of the impact we can have on people's lives. We can help rewrite those stories to create positive outcomes.

Speakers included senior leaders from NHS England, Leeds Teaching Hospital, Mid & South Essex Integrated Care, The Princess Alexandra Hospital NHS Trust, Sheffield Teaching Hospitals NHS Foundation Trust, NHS Cheshire & Merseyside and South West Herts ICB.

Renowned motivational speaker Giles Duley, CEO of Legacy of War Foundation, Photographer, Writer, Chef and Presenter presented a superb opening session to set the tone for a day, sharing his documentaries of the works of medical teams around the world, along with his own personal story and gratitude to all the NHS staff and medical teams across the world that helped him rebuild his life. of proactive problem solving and forward-thinking discussion. The agenda included 8 breakout sessions, in which partners, delegates and VitalHub UK representatives could explore the challenges and solutions to numerous pertinent healthcare topics.

Presentations throughout the day covered topics from enhancing discharge processes, digital transformation in the East of England, reimagining ambulance recruitment, improving discharge processes and what the healthcare sector can do to empower patients. Engagement during the Q&A session of each presentation, managed through the online platform SLIDO, showed that the event tapped into the pulse of the sector's concerns, with delegate interaction garnering up to 10 questions for most sessions.

Patient Flow Transformation 2025 is expected to be even better with industry leaders driving impactful conversations and delivering powerful insights into better outcomes for patient care. Register today to secure your place and be part of this transformative event.

"It was so helpful to hear from some really engaged speakers who are passionate about what they do; the service they provide and the benefits of this. I especially enjoyed the repeated relating it back to patients' stories, which can often be lost - the reason why we do what we do, so was lovely to see such a highlight on this."

Secure your place now at
www.vitalhub.uk/events