



We will be joined by
Over 25
expert NHS speakers

09:00 - 09:40	BREAKFAST & REGISTRATION	
09:45 - 10:05	Welcome & Introduction	Lisa Riley - Deputy CEO & VP of Strategy and Sales, VitalHub UK
10:05 - 10:50	Keynote - The Human Cost of Care	Adam Kay - BAFTA-winning writer and former Doctor
10:50 - 11:10	Doctors in Distress: Caring for Those Who Care for Us	Amandip Sidhu - Founder
11:10 - 11:30	REFRESHMENTS & NETWORKING	
11:30 - 12:00	Outpatient Transformation: The NHS 10-Year Plan	Stella Vig - National Clinical Director for Elective Care
12:05 - 12:30	Speed Pitches	Partners & VitalHub UK
12:30 - 13:00	The Effect of Marginal Gains in UEC	Kevin Cairney - Deputy Director of Operations, National iUEC Paul Vinters - Senior UEC Operations Manager
13:00 - 13:45	LUNCH	
13:45 - 14:20	Breakout Sessions	
Breakout 1Breakout 2Breakout 3		
Redesigning the Front Door: A New Model for ED with BARs at ELHT	Driving Outpatient Transformation at Lincolnshire Community & Hospitals NHS Group	Enabling the Future Workforce: The College of Optometrists' Digital Journey
Prof. Georgina Robertson, East Lancs Peter Richardson, NHSE Clint Schick, Strata Learn how East Lancashire Hospitals NHS Trust's pioneering use of NHS England's Booking and Referral Standard (BaRS) in their Emergency Department is enabling faster, clearer, and safer digital referrals and bookings between services.	Matthew Evans, Lincolnshire Community & Hospitals NHS Group Explore how Lincolnshire Community & Hospitals NHS Group is enabling faster and consistent capture of clinical outcomes at the point of care, reducing delays and manual admin, and improving patient transitions to the next stage of their care journey.	Prof. Lizzy Ostler, The College of Optometrists Martyn Jones, The College of Optometrists Prof. Joy Myint, Cardiff University In this session, we will learn how digital platforms are enabling more structured, scalable, and transparent support for trainees and supervisors, and how this approach is helping to build a more resilient and well-prepared future workforce.
14:25 - 15:00		
Breakout 4Breakout 5Breakout 6		
Listening Under Pressure: Evaluating Staff Experience in UEC	Better Visibility, Better Care: Embedding Patient Tracking in Cancer Pathways	The Retention Charter: Protecting Wellbeing, Nurturing Careers
Kevin Cairney, National iUEC Paul Vinters, National iUEC This highly interactive session will see the NHSE UEC team work with delegates to evaluate how operational pressures impact frontline teams across urgent and emergency care, and the impact that has on the quality of care delivery.	Anne Carey, Velindre University NHS Trust Paul Muggleston, Velindre University NHS Trust A deep dive into the experience of embedding patient tracking lists in cancer pathways, detailing the variety of factors to consider during implementation, as well as the challenges they overcame, practical solutions, and the benefits experienced for both patients and staff.	Dr Ananta Dave, Black Country ICB This interactive section will overview the Retention Charter, developed and launched by the Royal College of Psychiatrists, to help organisations take a systemic approach to addressing staff retention, with emphasis on supporting staff mental health, and alleviating illness, burnout, and stress.
15:05 - 15:40		
Breakout 7Breakout 8Breakout 9		
Lessons in Real-Time Transformation: Implementing SHREWD	Analogue to Digital, Treatment to Prevention, Hospital to Community	Enhancing Patient Flow Through the Digital Facilitation of Care at Home
Simone Holman, Hampshire Hospitals FT Spencer Humphrys, Nexus Consulting This honest and insightful account of implementing SHREWD across Hampshire and the Isle of Wight will explore what worked, what didn't, and how the team navigated complex challenges to deliver a region-wide model with real-time visibility and operational impact.	Dr William Lumb, Lancashire & South Cumbria ICB Dr William Lumb will explore the components of a digitally integrated system and highlight the benefits of eliminating the complexity and inefficiencies associated with manually moving data. He will also present solutions to the challenges providers may face on the path to achieving whole system flow.	Alex Moran, ilarna Adam Broad, ilarna This session explores how digital platforms are supporting care coordination by connecting NHS provider trusts, local authorities, and private providers with trusted solutions, and how human-centered technology is enhancing discharge processes and improving operational efficiencies across diverse care pathways.
15:40 - 16:00	REFRESHMENTS & NETWORKING	
16:00 - 16:45	Roundtables: 'What Keeps You Up At Night?	Mark Leisegang - Global Alliances Executive, Insights
16:45 - 17:00	Close and Thank You	Mike Sanders - CEO, VitalHub UK
17:00 - 18:30	DRINKS RECEPTION	

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